

A woman with dark hair, wearing a dark turtleneck, is smiling and gesturing with her hands in a business meeting. She is surrounded by other people, some of whom are blurred in the background. A laptop is visible on the table in front of her.

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Galaxy Enterprise Edition

More business, less work

Interactive Document

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The Galaxy Enterprise Edition



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Overview



Knox Configure

Configure your mobile fleet straight out of the box



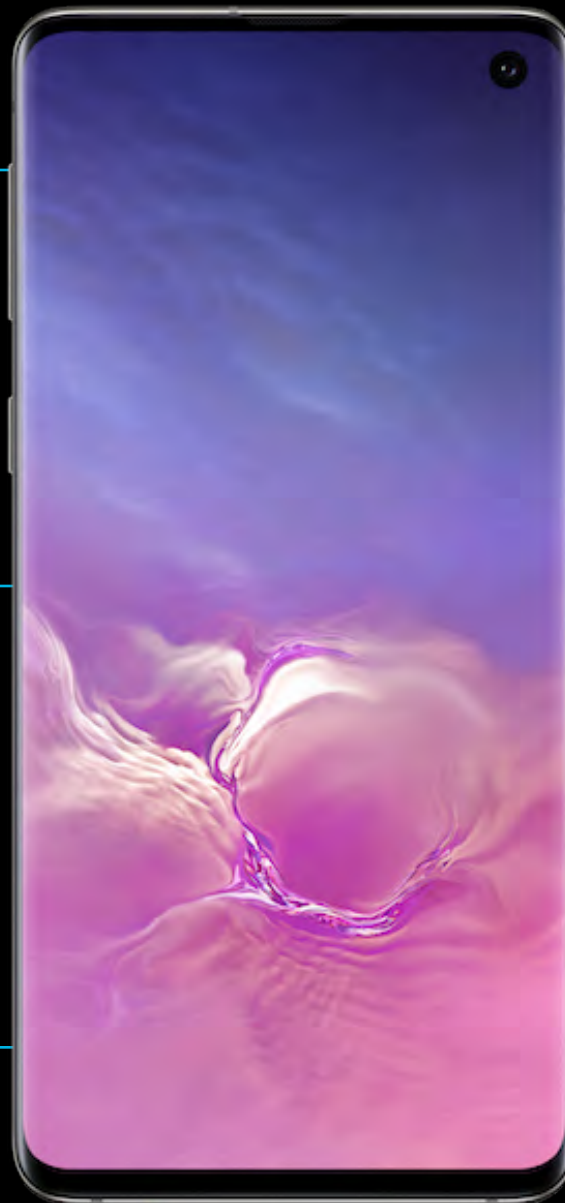
E-FOTA on MDM

Easily manage and schedule updates across your Samsung fleet



4 Year Security and Maintenance Releases

Stay ahead of security threats



Extended Product Lifestyle

Maintain a consistent fleet of Samsung devices



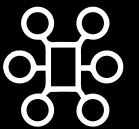
3 Year Enhanced Support

Enhanced support to keep you going, includes next business-day replacement



Galaxy Enterprise Edition devices

A wide range of devices to equip your employees with the technology they need for work



*Doorstep exchange with Samsung gold stock.

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The Galaxy Enterprise Edition | Advanced Customisation

Advanced Customisation

Samsung Knox Configure enables customers to configure Enterprise Edition devices straight out of the box.

[Click on the icons for more information](#)



Over-the-air
configuration
for Bulk devices

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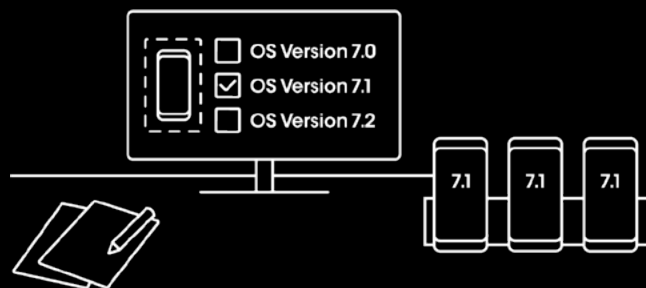
The Galaxy Enterprise Edition | Simplified Manageability

Simplified Manageability

Samsung releases new versions of Android OS to provide new features, improve performance and resolve known bugs.

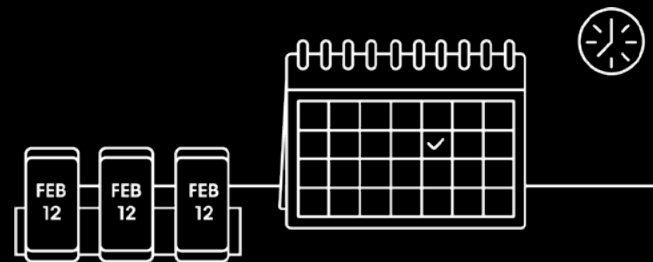
Galaxy Enterprise Edition devices include Samsung Enterprise Firmware-over-the-Air (E-FOTA) on MDM, a solution that enables businesses to be in control of their firmware updates and deploy them remotely on multiple devices at a time that suits them.

Selectively update OS versions



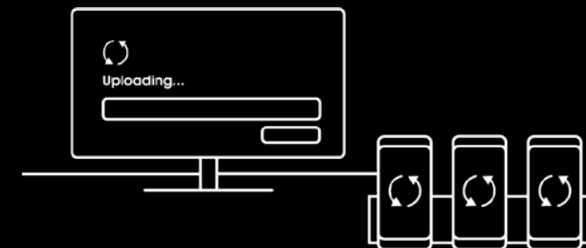
- Test updates ahead of time
- Ensure compatibility with in-house apps and business continuity

Schedule updates



- Set time and date of update to prevent business interruptions

Forced update to target devices



- Ensure devices are updated with the latest security patches
- Ensure all devices run the same OS version
- Update without the need for end user interaction

E-FOTA integrates with most major MDM providers, but if a customer's MDM doesn't support it, or the MDM doesn't have all of the required features, customers have the option of purchasing E-FOTA Advanced.

Business Continuity

Galaxy Enterprise Edition ensures businesses get longevity out of the devices they purchase:

Extended Product Lifecycle	3 Year Enhanced Support	4 Year Security Maintenance Releases
<ul style="list-style-type: none">Business decision-making and buying can be lengthy. Where standard device replacement is fast-paced, businesses need devices to be available for longer.Galaxy Enterprise Edition allows businesses to purchase the same device model for up to two years from initial device availability.This is significant, given standard device availability is not guaranteed and is typically 12 months.	<p>Our customers value the peace of mind that comes with premium protection and support. With Galaxy Enterprise Edition, businesses will have Enhanced Support for three years from their device purchase.</p> <p>This includes:</p> <ul style="list-style-type: none">Business Class Service 24/7Next business day service*We repair. You tell us where.**	<p>For businesses to keep using the devices they purchase, they need to know that they will remain up-to-date and secure for a guaranteed length of time. Security updates will follow a Android and Samsung Patch Release Schedule:***</p> <p>Note 9, S10 and S10e</p> <ul style="list-style-type: none">Monthly updates for up to three years from device availabilityQuarterly updates for a further year <p>A40 and XCover 4S</p> <ul style="list-style-type: none">Quarterly updates for four years

*Doorstep exchange with Samsung gold stock.
**All requests must be placed before 3.30pm and confirmation of MDM removal must be confirmed before proceeding with repair swap.
***4 years from first global market launch. S Series and Note Series updates are available monthly for the first 3 years, then quarterly for the final year. A Series and XCover 4S updates are available quarterly.

3 Year Enhanced Support

Business Class Service, 24/7

- Specialist mobile technical engineer support to solve issues quickly
- Remote device diagnostics and take-over support to get devices back up and running without having to send them away
- Set-up calls to familiarise customers with the software and support available along with pro-active update calls
- Support for 'How to' requests as well as device or software issues

Next business day replacement*

- Next working day identical, A-grade, Gold stock replacement for every functionally failed device**
- Military-grade data wipe for the returned device
- Balance of warranty given on the replacement unit
- Courier service for collection and delivery

We repair. You tell us where

We want to keep things simple and cost-effective for our customers. That's why they have a choice of multiple repair options:

- Repairs at your front door
- Doorstep device swap
- Bulk repair service
- Store walk-in option

*Doorstep exchange with Samsung gold stock.

**All requests must be placed before 3.30pm and confirmation of MDM removal must be confirmed before proceeding with repair swap

Note: Enhanced Support covers functional failure, not customer damage. Customer damage cover options can be purchased separately.

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The Galaxy Enterprise Edition | Leading Mobile Devices

Leading Mobile Devices

Powerful, secure devices, built to make a difference to the way you work.



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The Galaxy Enterprise Edition

Leading Mobile Devices

The following devices are available with The Galaxy Enterprise Edition.



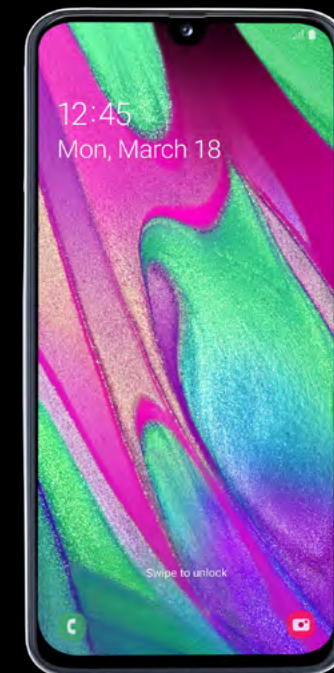
Note 9



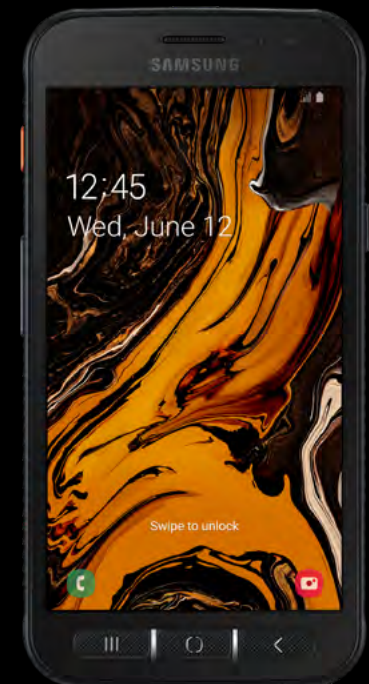
S10



S10e



A40



Xcover4s

Devices
offering the
best performance
and **productivity**

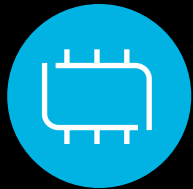
Mid-tier devices
targeted for
large scale
deployments

Rugged device to
meet **field force**
durability needs and
extreme conditions

Powerful, long-lasting devices, built to make a difference to the way you work.

● The performance to work

With a fast, powerful processor, it's even easier for your customers to get more done while working on-the-go. A bigger screen makes it easier to view and work on documents, but if your customers want to present work to clients, DeX lets them connect to a big screen with a PC-like experience. They can easily access all the apps they need for work—including some key business tools available with Samsung. And the generous memory means they can store more and delete less.



Fast Charging
The fast, easy way to charge your phone



S Pen**
Control presentations or capture photos at the click of the S Pen button



DeX*
It's a phone and PC in one



One UI*
Designed around the way you use your phone



Camera
Capture every single detail



Infinity Display
A bigger space or working



App Ecosystem
All the business tools you need



Powerful, long-lasting devices, built to make a difference to the way you work.

● The power to work

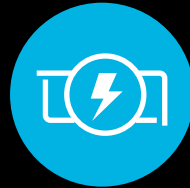
Your customers need to be able to stay connected wherever they decide to work. If they're travelling or out of the office, they won't necessarily be able to get to a charging point. But with a powerful battery, our devices are built to last the distance, giving your customers confidence to rely on their device for longer. And if they do need an extra boost, Fast Charging gets them back to full power quickly—or just enough to tackle the next job. PowerShare also lets your customers use their phone to power their wearable or charge a colleague's drained phone battery.



Fast Charging
The fast, easy way to charge your phone



Battery
Stay in charge for longer



PowerShare*
Share your power and bring a drained device back to life



Powerful, long-lasting devices, built to make a difference to the way you work.

● The security to work

Samsung Knox offers built-in defence-grade security so your customers can work confidently, knowing their device and business data are completely secure. The fingerprint scanner ensures only the user can unlock their device. And with sensitive data including passwords, business apps and documents stored in Secure Folder, your customers can keep work and personal information separate. But accidents can happen - if they happen to misplace their phone, it can be located easily with Find my Mobile.



Samsung Knox
Defence-grade
security from the
chip up



Secure Folder
Keep work safe,
keep life separate



Fingerprint Scanner*
Be ultra-confident
with security at your
fingertips



Facial Recognition
Unlock your device
with your face



Find My Mobile
Never lose your
phone



Powerful, long-lasting devices, built to make a difference to the way you work.

● Device comparison

	Note 9	S10	S10e	A40	XCover4s
	The large infinity display and S Pen make this device perfect for users who need a phone and a PC in one to help keep them productive wherever they are.	A premium device packed with innovative features and tools to help your customers work seamlessly, wherever they go.	All the great features you expect from an S series, packed into a convenient and more compact design.	A lightweight mid-range business phone perfect for tighter budgets.	A rugged device to meet field force durability needs and extreme conditions.
Display	<ul style="list-style-type: none">6.4"QUAD HD+ Super AMOLED (2960x1440) 516 ppi	<ul style="list-style-type: none">6.1" Infinity-O Curved Display (19:9)WQHD+ Dynamic AMOLED3040 x 1440 (550ppi)Screen-to-body ratio 90%	<ul style="list-style-type: none">5.8" Infinity-O Flat Display (19:9)FHD+ Dynamic AMOLED2280 x 1080 (438ppi)Screen-to-body ratio 85%	<ul style="list-style-type: none">5.9" Infinity-U Display (19.5:9)FHD+ Super AMOLED2340x1080 437ppi	<ul style="list-style-type: none">5" HD TFT LCD1280 x 720 (294ppi)145.9 x 73.1 x 9.7mm
Battery	<ul style="list-style-type: none">4000 mAhFast ChargingFast Wireless Charging	<ul style="list-style-type: none">3400mAhFast Wireless Charging 2.0Fast ChargingWireless Powershare	<ul style="list-style-type: none">3400mAhFast Wireless Charging 2.0Fast ChargingWireless Powershare	<ul style="list-style-type: none">3100mAh15W Fast Charging	<ul style="list-style-type: none">2,800mAh Changeable
Processor	<ul style="list-style-type: none">Exynos 9810 Octa-core (1.7GHz Quad core & 2.7GHz Quad core)	<ul style="list-style-type: none">Exynos 9820 Processor Octa-Core 8NM	<ul style="list-style-type: none">Exynos 9820 Processor Octa-Core 8NM	<ul style="list-style-type: none">Exynos 7904 Octa-Core (Dual 1.8GHz + Hexa 1.6GHz)	<ul style="list-style-type: none">Exynos 7885 Octa-Core (Dual 2.2GHz + Hexa 1.6GHz)
Memory	<ul style="list-style-type: none">128GB/512GB storage6GB/8GB RAM	<ul style="list-style-type: none">128GB/512GB storage8GB RAM	<ul style="list-style-type: none">128GB storage6GB RAM	<ul style="list-style-type: none">64GB ROM4GB RAM	<ul style="list-style-type: none">3GB RAM32GB Internal StorageExpandable via microSD up to 256GB
Security	<ul style="list-style-type: none">Face RecognitionIris ScannerFingerprint Scanner	<ul style="list-style-type: none">Ultrasonic Fingerprint ScannerFace Recognition	<ul style="list-style-type: none">Electrostatic Fingerprint ScannerFace Recognition	<ul style="list-style-type: none">Rear Fingerprint ScannerFace Recognition	<ul style="list-style-type: none">Face Recognition
Camera	<ul style="list-style-type: none">Rear - 12MP f1.5 & 12MP f2.4 (2x optical zoom)Front - 8MP f1.7	<ul style="list-style-type: none">Rear Primary: 12MP Wide Super Speed Dual Pixel (F1.5/F2.4), OIS, 77° FoVRear Secondary: 16MP Ultra-Wide (F2.2), 123° FoVRear Third: 12MP Telephoto, PDAF (F2.4), OIS, 45° FoVFront Primary: 10MP UHD SS Dual Pixel (F1.9)	<ul style="list-style-type: none">Rear Primary: 12MP Wide SS Dual Pixel (F1.5/F2.4)–OISRear Secondary: 16MP Ultra-Wide (F2.2)–123oFront Primary: 10MP UHD SS Dual Pixel (F1.9)	<ul style="list-style-type: none">Rear Primary: 16MP Wide (F1.7)Rear Secondary: 5MP Ultra-Wide (F2.2), 123° FoVFront Primary: 25MP (F2.0)	<ul style="list-style-type: none">Rear: 16MP F1.7Front: 5MP F2.2